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To: EMS Medical Directors
EMS System Coordinators

From: Ashley Thoele, MSN, MBA, RN *ant*
Division Chief, EMS and Highway Safety

Date: November 30, 2020

Re: EMS license printing delays

The Illinois Department of Public Health is currently having delays with printing EMS licenses. This issue occurred two weeks ago and is not resolved as of yet. Since I do not know when this problem will be fixed, EMS personnel may go on line to verify licensure by the doing the following steps:

1. Go to our License Verification page:
<https://emslic.dph.illinois.gov/GLSuiteWeb/clients/ildohems/Public/Verification/Search.aspx>
2. Enter the first name
3. Enter the last name
4. Enter at least one of the following:
 - a. the 9-digit license number
 - b. the last 4 of SSN
5. Click [SEARCH]

I appreciate your understanding and patience. If you have any questions, do not hesitate contacting me at Ashley.thoele@illinois.gov.